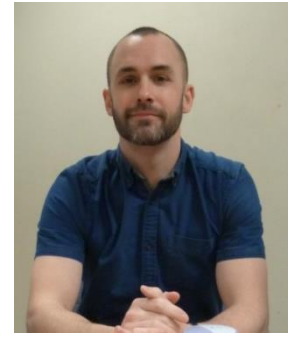


Gary Leverington



Action on Hearing Loss, Technical Support Manager

Mr. Leverington has been working for charity for 12 years as he was drawn to a career in audio as a technical engineer after completing his HNC in electrical engineering. Mr. Leverington has been actively involved in some large installations including Buckingham palace, BBC studios and Suffolk county council from concept and design through to implementation. He enjoys using his experience in this difficult and confusing industry to help others make the right choices.

Mr. Leverington is now managing the technical support team within Action on Hearing Loss who support thousands of enquiries received annually regarding induction loop systems. These could be regarding smaller domestic systems or larger complex multi phased systems. Actions on Hearing Loss work with a number of suppliers to provide a comprehensive support package from products through to training and post-sale support

A collective perspective regarding Hearing loss and the negative and positive implications of assistive technology.

We would welcome the opportunity to discuss how assistive technology is helping people on a daily basis to access services and increase overall quality of life. This could include positive and negative experiences in equal measure. As a national charity this is the collective voice that we represent and we feel at times this message from the public can be missed. Furthermore our collated reflection on how current industrial standards are being conducted. What works well, what doesn't the importance of awareness to ever increasing legislation and growing competition. What does the customer want, how we promote good practice and the struggles this creates.